



IREM Institute of Real Estate Management

Michigan Chapter 5 and West Michigan Chapter 62

FAIR HOUSING AND BEYOND: FHS201 Friday, September 24, 2010



“Fair Housing and Beyond” is the result of an exciting collaboration between the Institute of Real Estate Management (IREM) and the National Apartment Association Education Institute (NAAEI) to address the need for comprehensive fair housing training in the residential real estate management industry.

This groundbreaking 4.5-hour seminar sets a new standard in fair housing training by:

- Using DVD-delivered scenarios to demonstrate how real-life situations require critical thinking and prudent decision making
- Vividly showing the serious consequences of incorrect responses and providing coaching on how to avoid costly mistakes
- Delivering relevant knowledge of fair housing essentials – practical explanations of how federal, state, and local protected classes and barred discriminatory acts impact property operations

What you will learn:

- **The Protected Classes and Discrimination:** Self assessment, the need for fair housing education with all staff, federal protected classes, state/municipal/local fair housing protections, discrimination by differential treatment and disparate impact, a closer look at discrimination and the fair housing protections
- **Focus on Disability:** Discrimination and the disability protection, demonstrating sensitivity and awareness, reasonable accommodations and modifications
- **Fair Housing and Property Operations:** Communication protocols, handling resident complaints, documentation and statute of limitations, resident selection guidelines, occupancy standards, fair credit reporting, and advertising guidelines

REGISTER TODAY!

Check made payable to IREM enclosed

Please charge my VISA / MC / AX

Card # _____ Exp _____

Name(s) _____

Company _____

Address _____

Phone _____ Fax _____

Email _____

DATE & TIME

Friday, September 24, 2010
9:00 am - 1:30 pm

LOCATION

Unified Property Group - Training Room
2200 Genoa Business Park Dr, Ste #100
Brighton, MI 48114

Facilitator: Sheila A. Austin, CPM®

TUITION RATE

\$79 | IREM MEMBER RATE

\$109 | NON MEMBER RATE

**does not qualify for continuing education credit*

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IREM MICHIGAN CHAPTER 5 UPCOMING EVENTS

248.615.3885 | www.irem5.org

July 19th --- 15th Annual Golf Outing at Edgewood Country Club in Commerce Twp

July 29th --- IREM Diversity Mixer at Rumors on the River in Detroit

August 19th --- IREM Mixer at Beach Grill in St. Clair Shores --- Sponsored by



September 17th --- 2nd Annual Foundation Fundraiser at the Roostertail on the Detroit Waterfront

November 8 - 12th --- MPSAXM - Management Skills Assessment

December 3rd --- Annual Inaugural Ball at the Inn at St. John's in Plymouth